

medicare
SYSTEMS



Radio Nurse Call Specialists

The Choice of
the Professionals



Take a closer look at Medicare

To deliver a Nurse Call system specific to your requirements we need first to understand exactly what you want from your new system. At the initial discussions with our highly experienced sales team, they will advise you honestly on the systems we can provide and offer solutions based on your current and future needs and budget.

When we have all the necessary information your order is passed to our installations team. They will keep you advised on all aspects of your order and arrange the time and date of your installation. They are always available to discuss any queries you may have on your order and the installation process.

On the day of installation our fully trained DBS checked engineers will install the system to our exacting standards. We appreciate the importance of showing courtesy and respect to both your residents and staff, whilst ensuring a neat and clean installation.

All selected staff members will receive a comprehensive training session on the day to ensure they are fully capable of using the system and its many features.

After installation, our free helpline is available to answer any queries you may have.



Radio Nurse Call systems are now commonplace in nursing homes, residential homes and many hospitals. Due to their ease of installation, systems can be used in many locations within the care environment, from bedrooms, bathrooms, common areas, dining rooms, to waiting areas, toilets and meeting rooms.

Panels are colour-coded to meet HTM guidelines for standard calls (orange), assistance calls (yellow), emergency calls (red), staff presence (green) and call accept (grey). Standard calls, assistance and emergency calls each have their own specific tone.

Optional indicator lights provide staff with a simple and safe method of correctly identifying the location of any call.

Call points employ HTM colouring as standard. Raised buttons assist residents with poor eyesight. Luminescent labels for both the call point and pear-push lead (handset) are embedded with Microban® protecting against bacteria.

Bedroom units include two sockets, one for the pear-push lead and a second for auxiliary items. Call points are mounted on wall brackets and can be moved if required for safe, easy operation, or secured using a locking clip.

Medicare's HTM Wireless Nurse Call system is used nationwide in:

Nursing homes

Residential homes

Warden controlled complexes

Care villages

Hospices

Private hospitals

NHS hospitals



The Medicare system at a glance

- Easy configuration, intuitive operation
- All features available – can be activated at any time
- Additional monitoring for many common conditions
- Elegant design, robust build quality
- Low power wireless technology
- Easily configured to your requirements
- Versatile, flexible and easy to install
- Plug and play technology
- HTM regulations compliant
- Low maintenance
- Cost effective
- 24hr support
- Comprehensive training

The Medicare Radio Nurse Call System

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Display Panels

Using the very latest in technology Medicare Systems' display panels offer multiple options to suit all environments. Medicare panels are available in a variety of sizes and can be easily programmed to show just a room number or more detailed individual information specific to your needs. Medicare's display screens can be wall or desk mounted and provide the ability to view multiple calls on the same screen.

Display Panel options include:

- Available in a variety of sizes
- Configurable to your needs
- Call acceptance
- Latest touch-screen technology
- Variety of call tones

Call Logging

Medicare's call logging system is simple to use, yet provides all the information you need, enabling you to monitor, record and print reports on all calls and responses.

You can print out details of the activity or export to programmes such as Excel. For network or remote viewing contact our technical team for more advice.

Our additional E-Logging service allows you to view and manage all call information from any PC or mobile device.

Call Points

Compare Medicare Systems' call points to any other and the quality is immediately apparent. Our call points are housed in unique, elegant enclosures made in the UK and built to withstand the demands of the care environment.

Each call point (other than ceiling pull cords) has four clearly marked buttons that provide: Call, Attendance/ Assistance, Emergency and Reset. Each of these is colour coded for easy identification.



Allows all call data to be analysed on any computer or mobile device

How the system works



Room Units

Medicare room units are functional, elegant and robust.

Pear Push Lead

This sealed and extendable lead is both ergonomic and practical and comes in a single-button version for patient calls, and a two-button version which operates the resident's bedside light.

Door Contact Units

This neat slimline unit provides door security for internal and external doors.

Indicator Lights

These can be configured for over-bed, over-door or follow me indication. They require a 12V feed with wireless connection to call point.

Emergency Unit

For high dependency situations where an emergency response is vital we supply a specific single blue button unit conforming to HTM specifications.

Paging Systems

Pocket pagers display call information enabling a silent type system.

Accessories

We can supply many accessories that interface with the call system and our own in-house design team have come up with some ingenious devices to allow even the most severely disabled patient to operate the call system.

Accessories include: Pressure pads, bed and chair sensors, PIR detection, enuresis detection, epilepsy monitoring and many more.

Training, Support and Service

We appreciate the need to provide exemplary aftercare service. Our Award Winning Customer Service was recognised by Thames and London Today magazine for providing an outstanding level of quality products and service.

We employ a highly trained team of DBS checked service technicians across the UK who receive regular training on installation and service to ensure we maintain our enviable reputation.

Training

We offer free onsite training with every new installation of our system. Training is carried out by our own expert engineers, and covers all aspects of running and maintaining your new Nurse Call system.



The **Choice** of the Professionals

Customer service

Warranty

All products manufactured by Medicare are covered for 12 months from date of installation subject to our standard terms and conditions.

Service and out of hours

Our free technical helpline is available for all customers 24 hours a day 365 days a year. This helpline is manned by our own trained engineers who will assist you with any queries you may have.

If you need a safe, reliable and simple to use wireless nurse call system call Medicare, the choice of the professionals.

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0800 849 5 23
www.medicaresystems.co.uk

